Unit IT Steering Committee Executive Summary
November 12, 2013

Committee Members: Ed Adams, Jim Bujaki, Bill Connett, George DiGiacomo, Ted Hanss, Paul Killey, Bill Manspeaker, Andy Palms, Laura Patterson, David Sweetman, Regis Vogel, Matt Walters, and John Weise.


U-M IT Strategic Plan - Campus Engagement (C. Eagle)
The IT Council has approved version 1.0. Next steps include sharing with the Deans and faculty to leverage established committees, then across campus as an opportunity to identify possible gaps and contextualize strategies.

Service Management Cloud Provider (C. Carson, A. Stevens)
ServiceLink is an integrated tool for communicating across service management platform. It is an important foundation ITS is implementing for improving internal processes and services they provide. It is also being used by LSA. Discussion centered around leveraging a common platform and processes across other campus units for user consistency.

Michigan IT (D. Sweetman, T. Hanss)
Based on recommendations collected at the Michigan IT Town Hall Meetings that took place in the spring, Laura Patterson has asked Ted Hanss, David Sweetman and Catherine Lilly to spearhead this effort, realizing this is a multi-prong approach and will take years to implement.